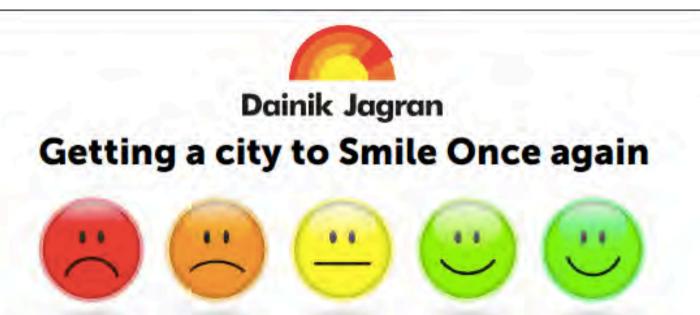


What can a newspaper do when a city's air becomes toxic?





The problem is even worse when the city took pride in its famous slogan: "Smile because you are in Lucknow!"

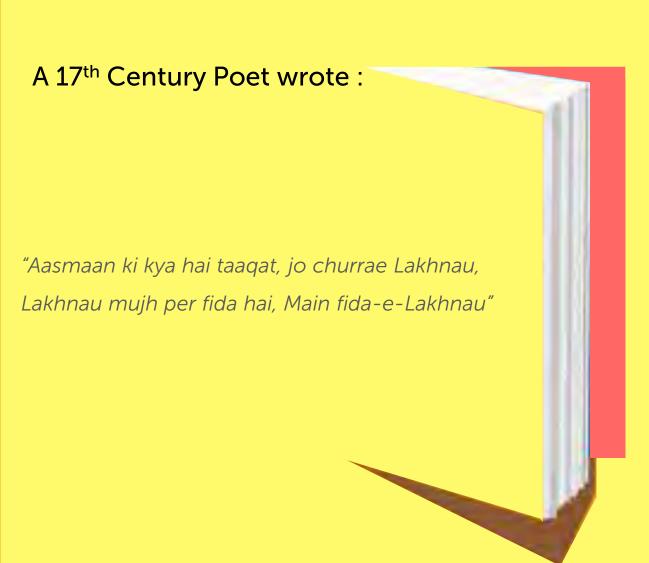
Beautiful Lucknow was declared the most polluted city in India. Leveraging the city's trademark grace and politeness, Dainik Jagran organized a mass protest which was silent. The protest reflected the city's anguish -- best expressed in silence. This silence was loud enough for the administration to act.



We engaged with our audience, especially our youngest audience of students, demonstrated our solidarity with them and with all citizens, and helped create change.



Lucknow: A City much loved



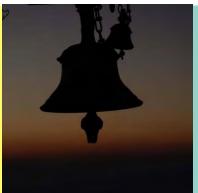
"Lucknow is in love with me ...and I'm in love with Lucknow....no force do us part"

Lucknow: The city of dreams

Of buildings that have witnessed centuries of history



The chime of temple bells



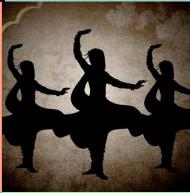
The call of the muezzin



Of soulful lyrics



Of graceful dance



Of exquisite crafts



Of the delicate flavors of cuisine



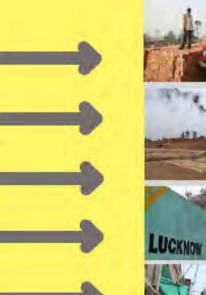
of etiquettes and politeness

Lucknow: Descent of the beautiful city

Then came very rapid population growth with little urban planning that made Lucknow metamorphose into an economic hub incorporating every imaginable form of urban blight – traffic, noise, construction





















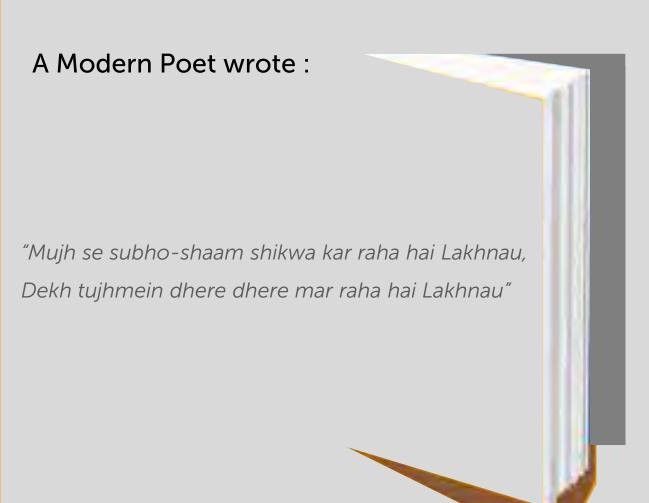




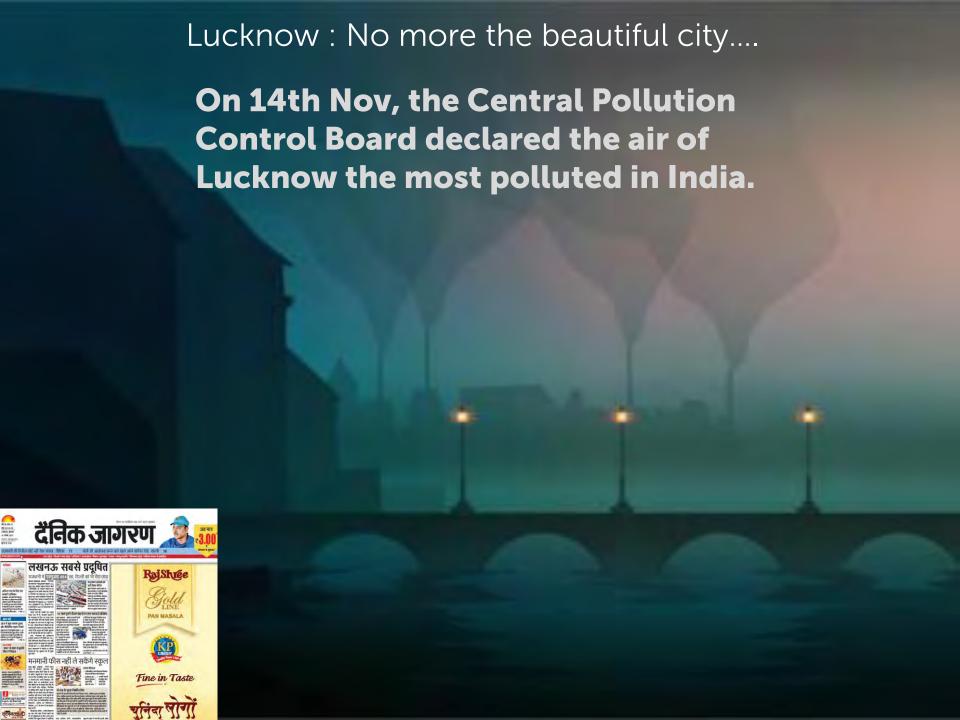




Lucknow: A cry of anguish



"Lucknow is complaining to me every day....your city is dying a slow death within you"



The beautiful city wasn't livable anymore.

It faced a prospect of its intelligentsia deserting it.



We rallied Lucknow to fight this battle with the dignity befitting it.

Drawing from the cultural ethos of Lucknow, we launched our campaign on 17th November with a man wearing a black mask and a smiley drawn on it, saying "Ab Yun Muskuraiye Lucknow Mein"

(Now, smile like this in Lucknow)













Campaign Objectives

Galvanize community to protest politely

Get the city administration to act

Silence speaks louder than words!!

19400 students marched silently through 9 rallies



















Silence speaks louder than words!!

A cricket match with masks!!









Silence speaks...





Spreading the symbolic protest!!

Students distributed 57000 masks to other citizens















Spreading the symbolic protest !!

Newspaper Editorial set up the protest agenda

Pollution is killing us, how do we smile?

So that the smiles are back in Lucknow







Some relief, but the problem persists

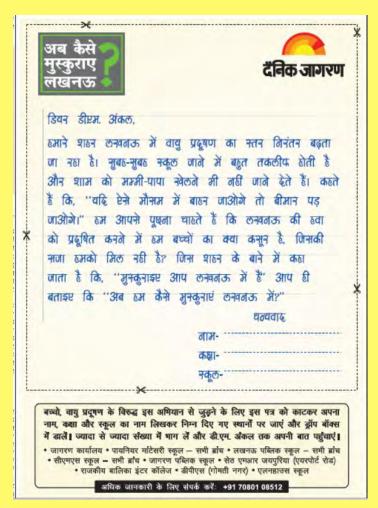
An innocent question...Should we play outdoors?

The next generation will ask us questions on pollution

Smiles disappearing in the toxic air

70,000 letters compelling action

In Dainik Jagran, we printed a letter addressed to the District Magistrate (DM). 70,000 children cut this letter from the newspaper, put it in a collection box, and we gave it to the DM.



"Dear DM Uncle,

Air pollution is getting worse. It's difficult to go to school. Parents aren't allowing us to play outdoors in the evening. We ask you - why are we paying the price for no fault of ours? In a city where we welcome guests by saying 'Smile because you are in Lucknow', now you tell us 'How to smile in Lucknow?'

Thankyou

Name:

Class:

School:

Letter published in the newspaper

Results: Winning for the city

The DM promised that Lucknow will smile again in 45 days. Made the following policy announcements:

Implementation of law to check polluting vehicles



Banned diesel
vehicles still
being used will
be checked and
punished



Shifting the Bus
Terminus situated in
the city to the
outskirts, preventing
3000 buses from
entering the city
daily.



Penalizing the use of vehicles more than 15-year old



All open areas with dust will be patched up



Under construction buildings will be covered



Pollution checks ordered on all industries



More centres for pollution sample collection to be set up

Results

Positive impacts on the Brand

(Highlights from a Brand Research, Dec 2017)

Highest Top of Mind Awareness and an increase over comparable period last year Dainik Jagran scored the highest on:

"This brand is the market leader"

Dainik Jagran scored the highest on:

"This newspaper makes me a better citizen"

Dainik Jagran scored the highest on:

"This newspaper is innovative"

Dainik Jagran scored the highest on:

"This newspaper takes on relevant issues" Dainik Jagran scored the highest on:

"This newspaper changes with time"

The Big Win

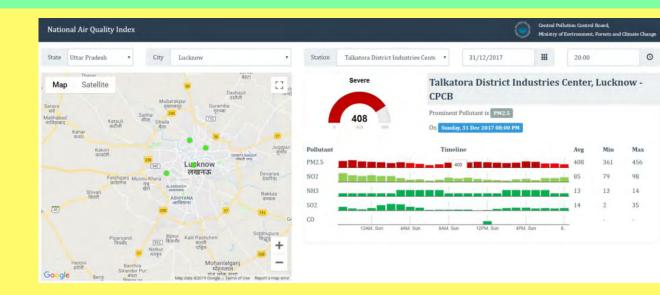
As per the recently released Indian Readership Survey 2017, Dainik Jagran was ranked the No.1 newspaper in Lucknow with a Readership of over 1 mn

Source: Indian Readership Survey 2017

Change in situation between 2017 and 2018

The Air Quality Index Improved

In Dec 2017, Air Quality Index in Lucknow was 408.



In Dec 2018, Air Quality Index in Lucknow was 331

